



Volunteer Interview Coach

Do you want to help bring about positive change? Join Jumpstart's national team and support newly settled refugees in building their careers in Canada.

Jumpstart Refugee Talent is a refugee-led charity and the only national organization exclusively serving refugees seeking meaningful employment in Canada. Founded in 2016, we operate across Canada with offices in Toronto, Montreal, Vancouver, and Calgary.

About the Role

Jumpstart is looking for volunteer Interview Coaches to support refugee clients in improving their interviewing skills to enhance confidence and empower them to succeed in securing meaningful employment. By simulating real job interviews with refugees, they receive constructive feedback on responses, body language, and overall presentation to enhance their confidence and interview skills. This helps ensure a refugee's expertise is well communicated to employers, making it less likely they are screened out and more likely they will be considered for meaningful employment opportunities.

Our team has supported hundreds of refugee clients to prepare for real job interviews. With your support we can enhance their job readiness by also providing mock interview preparation. We provide our volunteers with everything they need to work with clients one-on-one to prepare for interviews:

- culturally sensitive training related to refugees
- a Jumpstart email and phone number (to safeguard your privacy)
- we pre-schedule appointments with refugee clients for you
- a dedicated staff person to support your work

Volunteer Commitment

- 3-month commitment
- 2-3 hours a week (lunch or evening hours), virtually
- Meeting with refugees virtually (30-minutes) to conduct mock interviews.

Who You Are

- Have a human resources background or 5+ years of experience in their field
- Exceptional listening and presentation skills
- Passionate to change the world one person at a time

How It Works

1. Complete an intake call with our volunteer management team
2. Jumpstart works with you to set your schedule and provide you with all training and tools necessary
3. Jumpstart pre-schedule appointments with refugee professionals for you
4. You meet with clients and assist in conducting mock interviews through virtual meetings.