



Volunteer Mentor, Welcome Talent Canada

Do you want to help bring about positive change? Join Jumpstart's national team and support newly settled refugees in building their careers in Canada.

Jumpstart Refugee Talent is a refugee-led charity and the only national organization exclusively serving refugees seeking meaningful employment in Canada. Founded in 2016, we operate across Canada with offices in Toronto, Montreal, Vancouver, and Calgary.

About the Role

Welcome Talent Canada is the only national mentorship program for refugees in Canada. Refugees bring internationally recognized skills but often lack local networks and Canadian workplace context. As a mentor, you offer trusted, flexible guidance, adapting to where your mentee is in their employment journey.

Volunteer Commitment

- 4-month commitment, ~12 hours total
- 2-3 one-hour meetings per month, virtual or in person

What You'll Do

- Be a trusted advisor; listening, guiding, offering honest perspective
- Share industry knowledge and insights into Canadian workplace culture
- Make introductions to your professional network where it feels right
- Set session goals and action items together; Jumpstart provides a structured action plan to help

What Mentees May Need Support With

Every mentorship is shaped by the mentee's needs. Conversations might cover:

- Resume, cover letter, LinkedIn, and elevator pitch
- Interview preparation and career mapping
- Canadian workplace culture and industry context
- Networking strategies, confidence building, and professional introductions

The mentee sets the priorities. Jumpstart helps establish shared goals at your first meeting.

Who You Are

- 2+ years of professional experience with an active industry network
- A good listener who enjoys supporting others; no coaching background required

How It Works

1. Complete an intake call with our volunteer management team
2. Jumpstart onboards you and finds a mentee match in your field
3. Jumpstart facilitates your first introductory meeting with the mentee
4. Complete the mentorship and receive a shareable certificate